

Zachary Geller

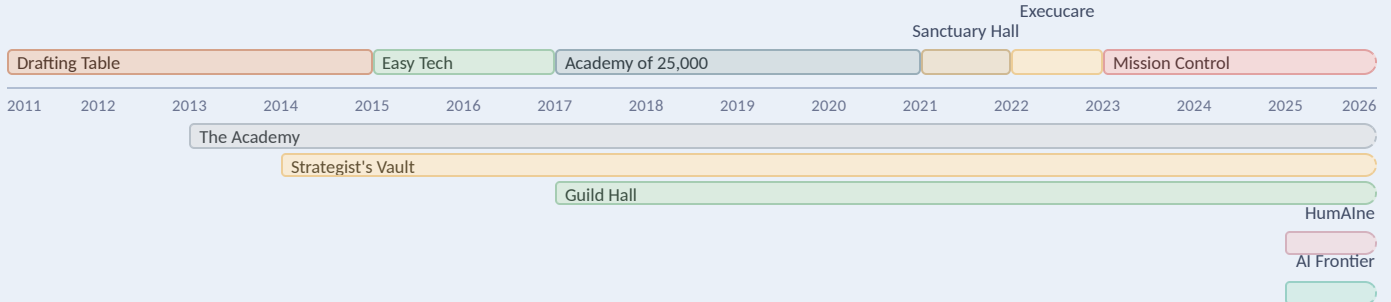
Executive Technologist · Strategy & Transformation Principal Lead, RTX

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■ THE SHORT VERSION

Fifteen years spent making technology disappear so the people using it can think. Trained as an architect, now leading executive technology for RTX across North Texas — bridging legacy systems with AI-driven work, and studying what that shift leaves behind in the room. **Invisible tech, bold decisions.**

■ FIFTEEN YEARS AT A GLANCE



EXPERIENCE

Mission Control Execucare Sanctuary Hall Academy of 25,000 Easy Tech Drafting Table

BEYOND THE ROLE

The Academy HumAIne AI Frontier Strategist's Vault Guild Hall

■ THE TRUNK

Experience

01 RTX

2022 — Present

Strategy & Transformation Principal Lead — Executive Technology Support

PROMOTED 2023

2023 — Present

MISSION CONTROL

- Supports digital transformation for **RTX leadership — C-suite, military leadership, and global teams** across North Texas.
- Chases **“decision velocity”** — because every minute of technical friction is a minute stolen from solving the world’s hardest security problems.
- Specialist in **bridging legacy systems with AI-driven innovation** for zero-downtime global operations.
- Evolving as a leader: learned to **delegate and empower** — “my presence is felt through the excellence of my team’s work.” Mentors across generations, leading through influence and empathy over hierarchy.
- Building the roadmap to grow a **larger, highly trusted team** — turning an envisioned future into an actionable plan.
- Field note from a peer:* “He translates terrifying technical pain points into plain English. Suddenly, everyone in the room is breathing again.”

SIGNATURE STRENGTHS Executive Digital Strategy · Decision Velocity · AI × Legacy Integration · Empowering Leadership · Zero-Downtime Ops

Executive IT Support, Raytheon Intelligence & Space

2022 — 2023

EXECUCARE & THE AGILE ARSENAL

- Invented the **"Tech Travel Bag" / Agile Arsenal** — a standardized, frictionless hardware kit that eliminated executive **"Techxiety"** (the measurable pre-briefing panic of failing hardware).
- Reframed executive IT from "the heroes who fix your tech" to **"invisible architects who empower you to never need us."**
- Ran a 3-year **"Post-Flight Debrief" + "Failed Prototype Cycle"** research loop — studying leaders like a **technical anthropologist** studies a culture.
- Delivered executive **Azure tenant migration with a 100% success rate**; modernized enterprise A/V infrastructure.
- Origin story: bypassed red tape to clear out Best Buy & Office Depot so **service members returning from deployment could reconnect with their families the moment they landed** — even flew to Doha to build satellite support sites.
- Won the **Engineering Innovation Award + 23 service awards** for outstanding executive support.

SIGNATURE STRENGTHS The Agile Arsenal · Eliminated "Techxiety" · Azure Migration (100%) · Technical Anthropology · Engineering Innovation Award · Enterprise A/V

02 The Board of Pensions (PCUSA) — Senior Service Desk Specialist

2021 — 2022

SANCTUARY HALL

- Supported the **CEO & C-suite**; triaged the Cherwell ticketing queue by severity-vs-scope.
- Designed & led **"Techxiety" change-management workshops**, cutting adoption resistance for 200+ staff.
- Built the IT **"First Day" onboarding program** for every new hire.
- **Cultural leadership**: served on the **DEI Leadership Council**, led the internal/external Workplace Workstream, and indexed 50+ DEI projects for the CEO's year-end review.
- Spearheaded weekly "Tech Tips" + quarterly IT newsletters to upskill the whole org.

SIGNATURE STRENGTHS Change Management · C-Suite Support · ITSM / Ticketing · DEI Leadership

03 Central Bucks School District — Building Computer Specialist

2017 — 2021

ACADEMY OF 25,000

- Sole tech lead for **1,000+ teachers, students & admins** in PA's 3rd-largest school district.
- Took an entire district **virtual in ~1 month** during COVID — training nearly every teacher on new tools.
- Rolled out **3,000 laptops/year** via MS Intune & Autopilot; supported 25,000 people.
- Launched a **student help desk** to teach the next generation of IT problem-solvers.
- His **first leadership crucible**: a reluctant 7th-grade soccer coach who learned "leadership is mostly managing emotions." Also sponsored the **Magic: The Gathering & D&D** club and produced school musicals.

SIGNATURE STRENGTHS COVID Digital Transformation · Intune & Autopilot · Mentorship at Scale · Endpoint Management

04 Staples — Mobility & Technology Supervisor / Easy Tech

2015 — 2017

EASY TECH BAZAAR

- Drove computer sales growth **month-over-month and quarter-over-quarter for 2 years** as Team Lead.
- Elevated team performance through hands-on **training and coaching**.
- Brought "white-glove" service to retail; earned an unprecedented base of repeat customers.
- Built lifelong service contracts for elderly users with devices tailored to their skill level.

SIGNATURE STRENGTHS Consultative Sales · Team Coaching · White-Glove Service

05 Ralph C. Fey Architects · Carnegie Mellon University

2011 — 2015

THE DRAFTING TABLE

- Built 3D architectural models, virtual walkthroughs, and working blueprints as an intern.
- Studied **Architecture (B.Arch)** at Carnegie Mellon; designed urban greenhouses for community gardens.
- Collaborated on façade & interior design and crafted engaging client presentations.
- Learned the founding skill of the whole quest: **designing human-centered systems**.

SIGNATURE STRENGTHS Human-Centered Design · CAD & 3D Rendering · Visual Storytelling

■ **ALONGSIDE THE JOB**

Beyond the Role

Education — Carnegie Mellon · Stanford GSB · MIT

2013 — Present

THE ACADEMY

- **Carnegie Mellon University** — Architecture (B.Arch coursework); where systems thinking began.
- **Stanford University GSB** — Professional Certificate, Innovation & Strategy (2023).
- **MIT Professional Certificate** — “Digital Transformation in the AI Age” (**in progress**), spanning four tracks: **Leadership & Vision**, **Innovation & Design Thinking**, **Agentic AI**, and the **HumAIne** capstone impact project.
- Certified: **ITIL v4**, ATD Trainer, HDI, Lenovo Technician, Microsoft Innovative Educator (MIE).

SIGNATURE STRENGTHS Stanford: Innovation & Strategy · MIT: Digital Transformation · Systems Thinking · ITIL v4 · ATD Trainer

MIT Impact Project — HumAIne (Group 11, 7 members across 5 countries)

2025 — Present

PROJECT HUMAINE

- Co-created **HumAIne** — “Enhancing Human Potential” with a 7-person team spanning the US, Mexico, Spain, Colombia & Canada.
- Mission: “**Technology that makes work profoundly more human.**”
- Built the **HumAIne Architecture** — a framework linking Purpose, Stakeholders, Work Design & AI to four human outcomes: **Agency, Connection, Contribution, Confidence**.
- **Cross-cultural leadership**: leads a five-country team through trained cultural competence — making norms explicit and choosing informed understanding over stereotypes (MIT Cultural Awareness track).
- Confronts the paradox behind Zach’s whole philosophy: **digital capability scales faster than organizations can manage the human side of change.**

SIGNATURE STRENGTHS HumAIne Architecture · Human-Centered AI · Global Collaboration · Impact Design

MIT Professional Certificate — Agentic AI (in progress)

2025 — Present

THE AI FRONTIER

- Studying **agentic AI at MIT** — LLMs + autonomous tool use, and the real economics of AI systems (tokens, linear cost scaling, frontier vs. open-source).
- “**Vibe coded**” a working dashboard — **TechBag IQ** — from plain natural language, turning conversation into functional software in minutes.
- His thesis on the edge: “**frontier models + 10 years of integration**” — AI anchored in his own data and deep domain ownership.
- Now bringing agentic AI into his own executive IT organization — the next chapter of the quest.
- Meta unlock: **this very website was built with an AI agent** — exactly the kind of technology Zach now studies and builds with.

SIGNATURE STRENGTHS Agentic AI · Vibe Coding · AI Cost Modeling · Future-Building

Magic: The Gathering — Ranked #17 in the World

The long game

THE STRATEGIST’S VAULT

- **#17 in the world** at Magic: The Gathering — strategy & resource management.
- Turns every project into a deck: manage resources, weigh odds, sequence plays, win the long game.
- Longtime D&D player & game-master — narrative, systems thinking, and improvisation.
- Also found on the golf course and the soccer pitch (Varsity soccer & golf).

SIGNATURE STRENGTHS MTG World #17 · Strategic Thinking · Resource Management · Grace Under Pressure

Community & Mentorship

Ongoing

THE GUILD HALL

- **Girls Who Code** — teacher & mentor for the next generation of technologists.
- Pro-bono IT work and community volunteering.
- Raised funds for the Matt Tembo Foundation and Purdue BoilerMake Hackathon.
- Built an app prototype in **48 hours** at a hackathon — because why not.

SIGNATURE STRENGTHS Girls Who Code Mentor · Hackathon Builder · Community Leadership

The full version of this résumé is a playable space-exploration game — **the same content, told as a journey.**